

## WHAT IS FirstRESOURCE®?

FirstRESOURCE is a free support program from Pfizer Oncology. It can help make the insurance process simpler for you. If you need to take a Pfizer cancer medicine, FirstRESOURCE offers services such as:

- **Reimbursement information**—to help verify your insurance coverage and guide you and your doctor through the insurance process with health plans and Medicare
- **Appeals assistance**—to help appeal denied claims for Pfizer cancer medicines
- **Patient assistance program**—to help eligible patients who have no prescription drug coverage, or don't have enough of it, get Pfizer cancer medicines

FirstRESOURCE provides these services for all Pfizer cancer medicines, including SUTENT® (sunitinib malate) capsules.

FirstRESOURCE is easy to access and use. To find out more, call our counselors at **(877) 744-5675**.

## CONTACT US

To speak with the staff at FirstRESOURCE®, call **(877) 744-5675**.

Choose option 1 for SUTENT® (sunitinib malate) capsules.

Choose option 2 for all other Pfizer cancer medicines.

Call Monday through Friday from 9 AM to 8 PM ET. After these hours, please leave a message. Tell us your name, your phone number, and why you are calling. We will call you back on the next business day.



## Reimbursement Support for Patients

For more information, call FirstRESOURCE at **(877) 744-5675**  
Available Monday through Friday, 9 AM to 8 PM ET  
Or visit [www.sutent.com](http://www.sutent.com)

## IF YOU HAVE INSURANCE COVERAGE

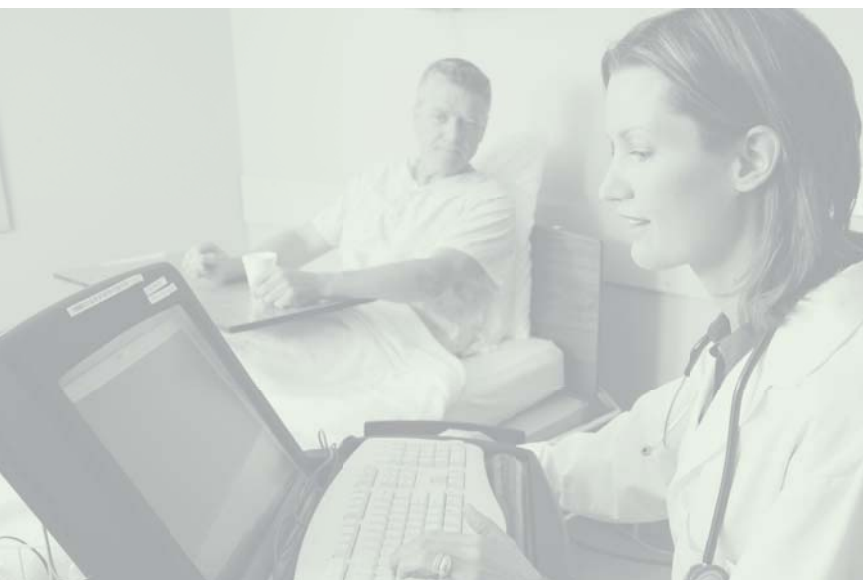
Below is a list of services FirstRESOURCE® provides. Our counselors can:

- Verify your insurance benefits
- Help you with prior authorization for SUTENT, if needed
- Assist with the appeals process if a claim is denied or if SUTENT is not covered
- Look for other options if you are without coverage
- Refer you to patient support programs
- Answer any questions you may have about your SUTENT coverage

If you need help, call FirstRESOURCE. Be prepared when you call. We may ask for your:

- Diagnosis or condition
- Health care provider's name, address, or phone number
- Insurance policy number and other information from your insurance card

To get started, call FirstRESOURCE toll-free at **(877) 744-5675**.



## Applying for FirstRESOURCE® support for SUTENT® (sunitinib malate) capsules

### Easy step-by-step process



1. Call FirstRESOURCE at **(877) 744-5675**.



2. Complete and sign the enrollment form. Your doctor will need to complete and sign it, too.



3. Then send the form to FirstRESOURCE who will:

- Verify your insurance benefits and coverage
- Discuss which drugstores may fill your SUTENT prescription. (It is best to choose a drugstore that is in your health plan's network)
- Follow up with you and your doctor to confirm your benefits and choice of drugstore



#### If your enrollment is approved:



4. Your doctor can fax your SUTENT prescription to the drugstore you choose. Or, you can take it to the drugstore on your own.
5. The drugstore will fill the prescription.
6. You may pick up your prescription at the drugstore or have it delivered to you.

## IF YOU HAVE NO INSURANCE OR DON'T HAVE ENOUGH INSURANCE

FirstRESOURCE® provides SUTENT® (sunitinib malate) capsules through the Patient Assistance Program for those who meet the program's criteria and who:

- Have no insurance
- May not have enough insurance to cover SUTENT

To find out if you qualify, call FirstRESOURCE. Or ask your health care provider to call us.

Before calling, please be ready to tell us your:

- Date of birth
- Address
- Insurance policy number(s)
- Household income and size

When you apply, you'll receive an enrollment form. You and your health care provider must complete it. Return the completed form to us at:

FirstRESOURCE  
PO Box 339  
San Bruno, CA 94066-0339

You may also fax it to us at (800) 708-3430.

### FirstRESOURCE

Pfizer and its agents cannot guarantee the accuracy of information provided by insurers, nor do they guarantee insurance reimbursement. Because many factors influence reimbursement, program staff cannot anticipate nor resolve all issues raised by program callers. Pfizer reserves the right to modify or discontinue the program, without notice, at any time.

SUTENT® (sunitinib malate) capsules are available by prescription only.